

# AMERICA'S SBDC 10 10 Prosperity Report: Florida SBDC at UCF At the Florida SBDC Network, we believe in creating unimaginable possibilities for small businesses that yield economic prosperity for our state.

# **SERVICE SNAPSHOT**



2,543

**Existing & aspiring** business owners consulted



19,406

**Consulting hours** delivered

Consulting Client Breakdown



**1,156** or **45%** 



352 or 14% Veterans & SCDVs



**1,199** or **47%** 

## **BUSINESS & ECONOMIC OUTCOMES**



Sales

generated\*



**Gov't Contracts** 

acquired\*\*



Capital accessed\*\*



**Jobs Impacted** 

direct, indirect, induced\*



Cost per Job

to Florida taxpavers\*

Regional

Statewide

\$749.0M

\$4.4B

\$178.2M

\$520.0M

\$36.1M

\$202.5M

6,555

38,403

\$264

For every state \$1 invested in the Florida SBDC. \$52 is returned to the state in tax revenue.\*



**\$2.5** Billion **GRP IMPACT** on Florida's economy as a result





2018 Economic Impact Analysis of the Florida SBDC Network by FSU CEFA\* | Reported by respondent clients of outcomes resulting from or in part due to assistance received in 2017-2018\*\*

#### **HELPING BUSINESSES GROW & SUCCEED**

Owning and operating a small business can be one of the most rewarding experiences in life. What comes with a sense of freedom, fulfillment, and excitement, however, can be a sense of isolation.

This is where Small Business Development Centers (SBDC) help. Established by Congress in 1980, SBDCs foster local, regional, and state economic prosperity by providing aspiring and existing small businesses access to professionally certified and credentialed business consultants to help mitigate common obstacles and find success.

Designated as "Florida's principal provider of small business assistance [Fla. Stat. § 288.001]," the Florida SBDC Network, one of 62 SBDC networks in the country, has more than 40 offices, and approximately 50 outreach locations from Pensacola to Key West to serve the needs of Florida's business community.

In addition to our core service offering of no-cost consulting, training, and business research, Florida SBDCs provide a comprehensive toolkit of specialized services for businesses looking to accelerate market growth, including:

- Strategic & Business Plan Development
- Access to Capital
- Strategic Market Research
- Cybersecurity
- Market Growth Development
- International Trade
- **Government Contracting**
- Disaster Resiliency & Recovery

Contact one of our nine regions nearest you to find your local office and learn more about how the Florida SBDC can help.



## Not your region? Find one near you:

Florida SBDC at UWF Pensacola (850) 474-2528

Florida SBDC at FAMU

Tallahassee (850) 599-3407

Florida SBDC at UNF Jacksonville (904) 620-2476

Florida SBDC at USF Tampa (813) 905-5800

Florida SBDC at FGCU Fort Myers (239) 745-3700 Florida SBDC at IRSC

Fort Pierce (772) 462-7296

Florida SBDC at FAU

Fort Lauderdale (954) 762-5235

Florida SBDC at FIU Miami (305) 779-9230

**Network Headquarters** Pensacola (850) 898-3479







# Client Testimonials



#### Nava Pets, Longwood

"I have been very fortunate to team with people like [my consultants] Jill McLaughlin and Steve South at the Florida SBDC... They've really been in my corner in helping

the business grow and providing me feedback in areas that need improvement. Teaming up with the Florida SBDC is a phenomenal opportunity. I would highly recommend them. You can't start and run a business without a team and the Florida SBDC is your extended team. It's helped make NAVA PETS the success story it is today."

-Janel Young, President



#### Floating Bungalows, Debary

"I cannot say enough about how much the Florida SBDC has impacted our business. Our consultant has...provided facilitated strategy discussions, offered training around

marketing and finance, and found me the Florida SBDC Network experts I needed for issues like media relations, digital marketing and target market analysis. It wasn't a cookie cutter approach by the Florida SBDC...It was a collaborative process in which I got what I needed to grow the company."

-Cynthia Billings, Co-Owner



#### **Enviro-USA American** Manufacturer, Cocoa

"The Florida SBDC at UCF is amazing to work with...Through the export marketing plan, we learned what countries to target

and so much more. With our financials, they opened our eyes and pointed out where we needed to focus. On the marketing side, they got us down into the nitty-gritty to grow our revenues...You can't go wrong working with the Florida SBDC. You can only improve your business. You get experts to help you with every aspect of your business and it's at no cost. They are there for you, to help you every way that they can."

-Jennifer & Luis Vargas, Owners

The Florida SBDC Network is a statewide partnership program nationally accredited by the Association of America's SBDCs and funded in part by the U.S. SBA, DLA, State of Florida, and other private and public partners, with UWF serving as the network's lead host institution. Florida SBDC services are extended to the public on a nondiscriminatory basis. Language assistance services are available for individuals with limited English proficiency.

